# DISPUTE RESOLUTION TEAM Houston District – Associate Offices 4665 Kendrick Plaza Drive #212

Houston, TX 77032-9998 PHONE: 713-570-1401





# STEP B DECISION

Step B Team:

USPS:

Vanessa L Johnson

NALC:

James D Kimbrell

**Grieving District:** 

Rio Grande
Deciding District:

Houston

Decision:

USPS Number:

Grievant: Branch Grievance Number:

Branch:

Installation: Delivery Unit:

State:

Incident Date:
Informal Step A Meeting:

Formal Step A Meeting: Original Step B Received Date:

Sent to Assisting Team: Received by Assisting Team: Step B Decision Date:

Issue Code: NALC Subject Code: **RESOLVE** 

G11N-4G-C 16272043

Class Action 421-164-16

421

San Antonio NECA

Texas

02/16/2016

03/11/2016 No Meeting

05/02/2016 03/17/2021 03/22/2021

04/22/2021 11.6300

506002

#### ISSUE:

Did management violate Articles 11 and/or 30 of the National Agreement by scheduling CCA carriers to work the Presidents Day Holiday on February 16, 2016, without polling for or accepting volunteer regular carriers in accordance with the LMOU provisions? If so, what should the appropriate remedy be?

#### **DECISION:**

The Dispute Resolution Team (DRT) mutually agreed to **RESOLVE** this grievance finding a violation occurred. The case file contained a holiday poll for February 16, 2016, in which one full-time regular carrier checked yes, indicating their desire to work the holiday. The case file contained sufficient evidence the three carriers, listed below, could have been scheduled to work the Presidents Day Holiday. For the violation the below listed carriers will be compensated lump sums of \$216.00. See DRT Explanation.

Name	EIN				
J. Colonel	01954010				
R. Reyes	01949924				
R. Yeakel	02282873				

#### **EXPLANATION:**

The union initiated the instant grievance alleging management violated the National Agreement when scheduling only City Carrier Assistant (CCA) employees to perform work in the city carrier craft on the presidents Day Holiday which fell on Tuesday, February 16, 2016. Unable to achieve a resolution through the Informal and Formal A steps of the grievance procedure, the union appealed to Step B.

The union at Formal A contended management violated Article 11.6 of the National Agreement when they failed to poll and schedule full-time regular carriers who volunteered to work on Tuesday, February 16, 2016; the actual Presidents Day Holiday. Management

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further violated Article 11 by only scheduling and working CCAs instead of full-time regular carriers who volunteered to work their holiday. Five CCAs performed a total of 28.67 hours of work in the city carrier craft on February 16, 2016. Management failed to meet at Formal Step A.

The union requests management cease and desist refusing to poll full-time regular carriers for holidays. The three senior full-time regular carriers who were not afforded an opportunity to work the holiday be compensated at the appropriate rate for the missed opportunity.

Management at Formal A was silent. The case file, as received at Step B, did not contain any management contentions or supporting documentation.

The DRT reviewed the case file in its entirety and agreed a violation had been evidenced. The case file contained a holiday poll indicating it was for Presidents Day, February 16, 2016, and four full-time regular carriers checked yes indicating their desire to work the holiday. Clock rings in the case file indicate CCAs performed a total of 28.67 hours work in the city carrier craft on February 16, 2016; therefore, there were enough hours available to provide eight hours work to the three full-time regular carriers whom volunteered. The JCAM provides the following in relevant part on page 8-25 from Article 8.8.B:

Pay Guarantee For Full-Time Employee on Non-Scheduled Day. A full-time regular or full-time flexible employee called in on a nonscheduled day is guaranteed 8 hours of work (or pay in lieu thereof). This guarantee also applies on a holiday or designated holiday.

The issue presented in the instant grievance deals with whether the holiday schedule pecking order is applicable to the assignment of personnel to complete parcel delivery on holidays in installations that have Sunday parcel delivery. This issue has been a national interpretive issue and grievances such as the instant grievance have been on HOLD pending the outcome of national interpretive case Q11N-4Q-14270600.

On January 22, 2021, the parties at the national level resolved the interpretive issue as follows in relevant part from M-01937:

The Employer determines the number and categories of employees needed for holiday work. In instances where there are eight or more hours of work available, the normal holiday pecking order is used to schedule employees to work on a holiday.

In instances where the holiday pecking order applies and a parcel delivery hub and spoke model is utilized, employees of the installation where the carriers report and from where delivery originates on the holiday or designated holiday will be scheduled pursuant to the holiday pecking order, and existing local memorandum of understanding (LMOU) provisions regarding the holiday pecking order in that installation will apply. This does not preclude the scheduling of CCAs from other Post Offices consistent with existing contractual provisions.

This agreement does not alter existing local memorandum of understanding provisions regarding the holiday pecking order of holiday scheduling in any installation.

The default pecking order for holiday work is found on page 11-3 of the JCAM which states the following in relevant part:

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In the absence of LMOU provisions or a past practice concerning holiday assignments, the following minimum pecking order should be followed:

- 1) All part-time flexible employees to the maximum extent possible, even if the payment of overtime is required.
- 2) All full-time regular, full-time flexible and part-time regular employees who possess the necessary skills and have volunteered to work on their holiday or their designated holiday—by seniority.
- 3) City carrier assistant employees.

Based on its review of the case file, the DRT mutually agreed to the decision and remedy above.

Vanessa L Johnson

**USPS Step B Representative** 

James D Kimbrell NALC Step B Representative

cc: NBA Javier Bernal, Rio Grande DRT, File

**Grievance File Contents** 

PS Form 8190 Formal A Meeting Request Carrier Schedule (2 pgs) Clock Rings (5 pgs) Step B Hold Decision (2 pgs) Time Limit Extensions (2 pgs) Holiday Poll (2 pgs) Step B Resolve (3 pgs)

Union Contentions (4 pgs) Union Information Request Overtime Alert Report (3 pgs) Table of Contents

# Payout Request History for Grievance 16272043

HELP

no data

# Not Processed By Payroll

- ✓ New (Not yet sent to Payroll)
- ✓ Pending (Not back from Payroll)
- ☑ Submitted (Received acknowledgment from Payroll, awaiting processing)

## **Payroll Processed**

- ✓ Paid (Back from Payroll without error)
- ☑ Payroll Error (Back from Payroll with error)

< Back

Show History

New, Pending and Submitted Requests

Status			Request Amount		First Name	SSN	Relevant PP	Requested By	Date Requested	
New		2	\$216.00	CORONEL	JOSE	5589	PP4 FY2016	KS9RJ0	04/22/2021	Details
New		2	\$216.00	REYES		0743	DDA	KS9RJ0	04/22/2021	Details
New		2	\$216.00	YEAKEL	ROBERT	8568	PP4 FY2016	KS9RJ0	04/22/2021	Details
Total No	Total New: \$648.00									
Total Pending: \$0.00										
Total Su	Total Submitted: \$0.00									

## Paid and Errors from Finance

Status	Error or Warning	App Seq	Request Amount	Amount Paid	PP Paid	Last Name	First Name	SSN	Relevant PP	Requested By	Date Requested
No Data											
Total Paid: \$0.00											
Total E	rror: \$0.00										