



STEP B DECISION

Step B Team:

USPS:

Decision:

RESOLVE

Alex Zamora NALC:

USPS Number: Grievant:

G16N-4G-C 1760 2335

Branch Grievance Number:

Class Action 421-741-17

Karrie Kimbrell

Branch:

421

Installation: **Delivery Unit:** Schertz MPO

District:

Rio Grande

State:

TX

USPS Formal A: Troy Morgan

Incident Date: Informal Step A Meeting: 07/22/2017-07/28/2017 08/08/2017

Formal Step A Meeting: Received at Step B:

08/30/2017 09/06/2017

NALC Formal A: **Richard Gould**

Step B Decision Date:

09/11/2017

Issue Code:

08.5450

NALC Subject Code:

120051

ISSUES:

Did management violate Article 8.5.C, G, and D of the National Agreement by using Non-ODL carriers to perform overtime in lieu of available ODL carriers? If so, what remedy is appropriate?

DECISION:

The Dispute Resolution Team (DRT) mutually agreed to RESOLVE this grievance. Management's assignment of overtime during the above week was inconsistent with its requirements under Article 8.5 of the National Agreement. The carriers listed in the following table are compensated in the amounts by their names. The payments associated with this remedy have been processed at Step B via GATS entry. No further action is needed by the local parties to process these payments. See the DRT Explanation below

EIN	Carrie	r	Remedy	EIN	Carrier	Remedy	
02111949	Zimmerman .	J (8Hr)	\$43.38	02351408	Zengerele J	(ODL)	\$128.13
02430038	Henry D	(8Hr)	\$146.63	01954621	Martinez J	(ODL)	\$120.88
03488290	Betts H	(8Hr)	\$41.25	02330345	Sandoval P	(ODL)	\$174.75
01981614	McCollum T	(WA)	\$53.88	04174676	Pedroza J	(ODL)	\$123.38
03649732	English J	(WA)	\$35.88	02307543	Wachsmann R	(ODL)	\$189.88
01194867	Brewer D	(ODL)	\$147.88	04420058	Harrell T	(ODL)	\$129.25
02167852	Lewis E	(ODL)	\$135.38				

EXPLANATION:

The union contends management was in violation of Article 8.5 from the dates of 07/22/2017 through 07/28/2017 at the Schertz Main Post Office when non-ODL carriers were utilized in lieu of available ODL carriers that could have performed the work.

The union filed this grievance to challenge management's failure to properly apply the provisions of Article 8.5 of the National Agreement. The union appealed to Step B when efforts to resolve the grievance at lower levels failed.

The union contends management violated Articles 8.5 of the National Agreement by improperly mandating work assignment (WA) and/or non-ODL carriers to carry auxiliary assistance off their assigned routes and into overtime and/or work on their scheduled day off (SDO). The ODL provided sufficient overtime carriers to cover any and all vacancies. There were enough ODL carrier hours to provide auxiliary assistance up to the limitations prior to mandating non-ODL and WA carriers. The schedule shows that there were multiple ODL carriers that were not scheduled to work on their SDO during the week in question. The union adds that management was well aware in advance of their operational needs, yet failed to schedule enough ODL carriers, which could have enabled them to avoid penalty OT.

Management met at the Informal and Formal A levels but offered no contentions or counter argument to the union's charges found in this case file.

The DRT reviewed the case file and determined the union's position had merit. The union's contentions were supported by documents in the file and were not rebutted by management's contentions. The USPS Formal A designee offered no circumstances or position in this case and remained silent in this instant case.

Assignment of overtime among full time letter carriers is controlled by Article 8 of the National Agreement. The JCAM provides, in relevant part, the following contractual and explanatory language:

- **8.5.C.2.a.** When during the quarter the need for overtime arises, employees with the necessary skills having listed their names will be selected from the "Overtime Desired" list.
- **8.5.C.2.b** During the quarter every effort will be made to distribute equitably the opportunities for overtime among those on the "Overtime Desired" list.
- **8.5.C.2.c.** In order to insure equitable opportunities for overtime, overtime hours worked and opportunities offered will be posted and updated quarterly.
- **8.5.G** G. Full-time employees not on the "Overtime Desired" list may be required to work overtime only if all available employees on the "Overtime Desired" list have worked up to twelve (12) hours in a day or sixty (60) hours in a service week. Employees on the "Overtime Desired" list:
 - 1. may be required to work up to twelve (12) hours in a day and sixty (60) hours in a service week (subject to payment of penalty overtime pay set forth in Section 4.D for contravention of Section 5.F); and
 - 2. excluding December, shall be limited to no more than twelve (12) hours of work in a day and no more than sixty (60) hours of work in a service week.

However, the Employer is not required to utilize employees on the "Overtime Desired" list at the penalty overtime rate if qualified employees on the "Overtime Desired" list who are not yet entitled to penalty overtime are available for the overtime assignment.

Mandatory Overtime. One purpose of the Overtime Desired List is to excuse full-time carriers not wishing to work overtime from having to work overtime. Before requiring

a non-ODL carrier to work overtime on a non-scheduled day or off his/her own assignment on a regularly scheduled day, management must seek to use a carrier from the ODL, even if the ODL carrier would be working penalty overtime.

However, if the Overtime Desired List does not provide sufficient qualified fulltime regulars for required overtime, Article 8.5.D permits management to move off the list and require non-ODL carriers to work overtime on a rotating basis starting with the junior employee. This rotation begins with the junior employee at the beginning of each calendar quarter. Absent an LMOU provision to the contrary, employees who are absent on a regularly scheduled day (e.g. sick leave or annual leave) when it is necessary to use non-ODL employees on overtime will be passed over in the rotation until the next time their name comes up in the regular rotation. (Emphasis added)

Before requiring a non-ODL carrier to work overtime on a non-scheduled day or off his/her own assignment, management **must** seek to use a carrier from the ODL, even if the ODL carrier would be working penalty overtime (Article 8.5.D).

Additionally, the JCAM includes the following guidance regarding the assignment of overtime to non-ODL carriers on their own assignments (Emphasis added):

The "Letter Carrier Paragraph." For many years Article 8.5.C.2.d also gave management the right to require a letter carrier working on his/her own route on a regularly scheduled day to work mandatory overtime rather than assigning the overtime to a carrier from the Overtime Desired List. However, in the Overtime Memorandum first negotiated as part of the 1984 National Agreement, the Postal Service and the NALC added the following qualification, known as the "letter carrier paragraph."

In the Letter Carrier Craft, where management determines that overtime or auxiliary assistance is needed on an employee's route on one of the employee's regularly scheduled days and the employee is not on the overtime desired list, the employer will seek to utilize auxiliary assistance, when available, rather than requiring the employee to work mandatory overtime.

Implementing Memorandum on "Letter Carrier Paragraph." A memorandum of understanding signed December 20, 1988 (M-00884) further explained the requirement to seek to use auxiliary assistance before requiring letter carriers not on the ODL or Work Assignment List to work overtime on their own route on a regularly scheduled day. Management must seek to use all of the following to provide auxiliary assistance:

- part-time flexibles at the straight-time or regular overtime rate
- city carrier assistant employees at the straight-time or regular overtime rate
- available full-time regular employees such as unassigned or reserve regulars at the straight-time rate
- full-time carriers from the Overtime Desired List at the regular overtime rate

However, the memo states that management does not have to use ODL carriers to provide auxiliary assistance if such an assignment would mean that the ODL carriers would be working penalty overtime. In that limited situation—if no auxiliary assistance is available without going into penalty overtime—management can require full-time regular carriers not on the Overtime Desired List to work overtime on their own routes on a regularly scheduled day. Remember that this limited exception applies only when a full-time non-ODL letter carrier is required to work overtime on his/her own assignment on a regularly scheduled day.

Before requiring a non-ODL carrier to work overtime on a non-scheduled day or off his/her own assignment, management must seek to use a carrier from the ODL, even if the ODL carrier would be working penalty overtime (Article 8.5.D).

Based on its review of the case file, the DRT mutually agreed to the decision and remedy above.

Alex Zamóra

USPS Step B Representative

Karrie Kimbrell

NALC Step B Representative

Grievance File Contents

PS Form 8190 Informal Step A Request Formal Step A Request Non ODL Worksheets Union Remedies

cc:

LR Manager, SW Area NALC Region 10 NBA Rio Grande District HR Manager Rio Grande District LR Manager Management Formal Step A Designee Union Contentions Employee Moves Report Employee Everything Report Overtime Desired List Weekly Schedule

NALC Branch President NALC Formal Step A Designee Manager, Rio Grande District Postmaster, Schertz, TX DRT File

Payout Request History for Grievance

17602335

no data

HELP

Not Processed By Payroll

- ☑ New (Not yet sent to Payroll)
- ☑ Pending (Not back from Payroll)
- ✓ Submitted (Received acknowledgment from Payroll, awaiting processing)

Payroll Processed

- ☑ Paid (Back from Payroll without error)
- ☑ Payroll Error (Back from Payroll with error)

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Show History

New, Pending and Submitted Requests

Status		App Request Last Seq Amount Name		First Name	SSN	Relevant PP	Requested By	Date Requested		
New		2	\$35.88	ENGLISH	JOHN	6585	PP16 FY2017	KBY9N0	09/13/2017	
New		2	\$41.25	BETTS	HEATHER	0296	PP16 FY2017	KBY9N0	09/13/2017	
New		2	\$43.38	ZIMMERMANN	JEFFREY	7238	PP16 FY2017	KBY9N0	09/13/2017	
New		2	\$120.88	MARTINEZ	JAVIER	5272	PP16 FY2017	KBY9N0	09/13/2017	
New		2	\$123.88	PEDROZA	JOE	11/1/26	PP16 FY2017	KBY9N0	09/13/2017	
New		2	\$128.13	ZENGERLE	JASON	116 (1'11	PP16 FY2017	KBY9N0	09/13/2017	
New		2	\$129.25	HARRELL	TADARIAN	8486	PP16 FY2017	KBY9N0	09/13/2017	
New		2	\$135.38	LEWIS	EDDIE	6061	PP16 FY2017	KBY9N0	09/13/2017	
New		2	\$146.63	HENRY	DENNIS	1111111	PP16 FY2017	KBY9N0	09/13/2017	
New		2	\$147.88	BREWER	DAVID	1 / 1 (1 2)	PP16 FY2017	KBY9N0	09/13/2017	
New		2	\$174.75	SANDOVAL	PATSY		PP16 FY2017	KBY9N0	09/13/2017	
New		2	\$189.88	WACHSMANN	ROBERT		PP16 FY2017	KBY9N0	09/13/2017	
Total Ne	ew: \$1,	417.1	7							
Total Pending: \$0.00										
Total Submitted: \$0.00										

Paid and Errors from Finance

Payout Request History for Grievance <a href='loading.cfm?form=gri_upd_frm.cfm&GR... Page 2 of 2

Status	Error or Warning	App Seq	Request Amount	Amoun Paid	PP Paid	Last Name	First Name	SSNF	Relevant PP	Requested By	Date Requested
No Data											
Total Pa	aid: \$0.00		***************************************								
Total Er	ror: \$0.00										