



**RESOLVE**



**STEP B DECISION**

Step B Team:	Decision:	<b>RESOLVE</b>
USPS:	USPS Number:	<b>G16N-4G-C 1843 2065</b>
<b>Alex Zamora</b>	Grievant:	<b>Class Action</b>
NALC:	Branch Grievance Number:	<b>421-1072-18</b>
<b>Jim Ruetze</b>	Branch:	<b>421</b>
	Installation:	<b>Boerne</b>
District:	Delivery Unit:	<b>MPO</b>
<b>Rio Grande</b>	State:	<b>TX</b>
	Incident Date:	<b>09/01/2018-09/07/2018</b>
	Informal Step A Initiated:	<b>09/14/2018</b>
	Formal Step A Meeting:	<b>09/26/2018</b>
	Date Received at Step B:	<b>10/01/2018</b>
Formal Step A Reps:	Step B Decision Date:	<b>10/10/2018</b>
USPS: <b>Mark Harpel</b>	Issue Code:	<b>07.2260</b>
NALC: <b>Richard Gould</b>	NALC Subject Code:	<b>100882</b>

**ISSUE:**

Did management violate Article 7 of the National Agreement by assigning rural letter carriers to carry city delivery routes? If so, what is the appropriate remedy?

**DECISION:**

The Dispute Resolution Team (DRT) mutually agreed to **RESOLVE** this grievance. The case file did evidence a violation. Management will not utilize rural carriers to perform city letter carrier work outside the limited provisions of Article 7. The carriers shown below will be paid lump sum payments in the amounts requested by the local union; payment was completed at Step B. Records that do not accurately reflect the work done on city routes during this period will not be used in any evaluation for purposes of making route adjustments. Management will ensure all work performed on city delivery assignments is accurately recorded on a daily basis. See DRT Explanation.

EIN	Carrier	Amount	EIN	Carrier	Amount
03566158	Maldonado, A	\$401.24	03081749	Mathews, A	\$378.56
03606645	Garcia, H	\$201.32	04581257	Hernandez, M	\$308.07
04400847	Turnbull, J	\$618.24			

**EXPLANATION:**

Management instructed multiple rural carriers to perform city letter carrier duties (casing, delivering) on city routes at the Boerne Post Office from Sept 1, 2018 – Sept 7, 2018.

The union contends management is working full-time rural letter carriers on city routes. The union contends there were no emergencies during the week of Sept 1, 2018 – Sept 7, 2018 that would justify cross craft assignments. Management failed to work all available letter carriers before making the decision to work employees across craft lines and failed to ensure a proper input into DOIS for the assistance given by rural carriers. The union requests that management cease and desist violating Article 7, section 2 of the National Agreement in the Boerne Post Office in the future. The union also requests management be instructed to input assistance into DOIS. The union also

requests as a remedy all available city letter carriers be paid an amount equivalent to the number of hours worked across craft lines on the day(s) in question at the respective overtime rates.

**Management** met at the Formal Step A level but did not provide any contentions.

**The DRT** agreed the file did evidence a violation when management utilized rural carriers to perform city letter carrier work. All city carriers should be worked in lieu of rural carriers in the city letter carrier craft. There are limited circumstances in which rural carriers would be permitted to work in the city letter carrier craft; emergencies only. Those circumstances are explained in the excerpt on page 7-33 of the Joint Contract Administration Manual (JCAM), which reads in relevant part:

***Rural Carriers Excluded.*** Paragraph A of this Memorandum of Understanding (National Agreement page 155) provides that the crossing craft provisions of Article 7.2 (among other provisions) apply only to the crafts covered by the 1978 National Agreement—i.e., letter carrier, clerk, motor vehicle, maintenance and mail handler. So crosscraft assignments may be made between the carrier craft and these other crafts, in either direction, in accordance with Article 7.2. However, rural letter carriers are not included. So crosscraft assignments to and from the rural carrier craft may not be made under Article 7.2. They may be made only in “emergency situations” as explained below.

***Crossing Crafts in “Emergency” Situations.*** In addition to its Article 7 rights, management has the right to work carriers across crafts in an “emergency” situation as defined in Article 3, Management Rights. Article 3.F states that management has the right:

*3.F. To take whatever actions may be necessary to carry out its mission in emergency situations, i.e., an unforeseen circumstance or a combination of circumstances which calls for immediate action in a situation which is not expected to be of a recurring nature.*

*This provision gives management a very limited right to make crosscraft assignments. Management’s desire to avoid additional expenses such as penalty overtime does not constitute an emergency.*

No emergency situation was presented in the case file that would justify allowing rural carriers to deliver city letter carrier mail. All city letter carriers are available to do that work even if the use of proper mandating under Article 8, as described below in relevant part, is utilized:

***8.5.D*** *If the voluntary “Overtime Desired” list does not provide sufficient qualified people, qualified full-time regular employees not on the list may be required to work overtime on a rotating basis with the first opportunity assigned to the junior employee.*

***Mandatory Overtime.*** *One purpose of the Overtime Desired List is to excuse full-time carriers not wishing to work overtime from having to work overtime. Before requiring a non-ODL carrier to work overtime on a non-scheduled day or off his/her own assignment on a regularly scheduled day, management must seek to use a carrier from the ODL, even if the ODL carrier would be working penalty overtime. However, if the Overtime Desired List does not provide sufficient qualified fulltime regulars for required overtime, Article 8.5.D permits management to move off the list and require non-ODL carriers to work overtime on a rotating basis starting with the junior employee. This rotation begins with the junior employee at the beginning of each calendar quarter. Absent an LMOU provision to the contrary, employees who are absent on a regularly scheduled day (e.g. sick leave or annual leave) when it is*


RIO GRANDE DISPUTE RESOLUTION TEAM  
10410 Perrin Beitel, Room 1059  
San Antonio, TX 78284-8430  
PHONE 210-368-1760, 210-368-1784, FAX 210-368-8525

*necessary to use non-ODL employees on overtime will be passed over in the rotation until the next time their name comes up in the regular rotation.*

Based on the facts presented in the case file, the DRT mutually agreed to the remedy shown on page one of this decision.



**Alex Zamora**  
**USPS Step B Representative**



**Jim Ruetze**  
**NALC Step B Representative**

**Grievance File Contents:**

PS Form 8190  
Union Contentions  
Rural Work Hour Tracker  
Route Carrier Performance Analysis Report  
Step B Decisions  
USPS Tracking  
Time Limit Extensions

Employee Everything Report  
City Carrier Weekly Schedule  
Union Remedy Sheets  
Formal A Meeting Request  
Union Information Request  
Hours Analysis Report  
Request for Moratorium

**cc: District Manager, Rio Grande District**  
**NALC NBA, Region 10**  
**Manager, Human Resources, Rio Grande District**  
**Manager, Labor Relations, Rio Grande District**  
**Postmaster**  
**NALC Branch President**  
**USPS Formal A Representative**  
**NALC Formal A Representative**  
**DRT File**

## Payout Request History for Grievance 18432065

[HELP](#)

no data

<p><b><u>Not Processed By Payroll</u></b></p> <p><input checked="" type="checkbox"/> New (Not yet sent to Payroll)</p> <p><input checked="" type="checkbox"/> Pending (Not back from Payroll)</p> <p><input checked="" type="checkbox"/> Submitted (Received acknowledgment from Payroll, awaiting processing)</p>	<p><b><u>Payroll Processed</u></b></p> <p><input checked="" type="checkbox"/> Paid (Back from Payroll without error)</p> <p><input checked="" type="checkbox"/> Payroll Error (Back from Payroll with error)</p>
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### New, Pending and Submitted Requests

Status	GATS Code	App Seq	Request Amount	Last Name	First Name	SSN	Relevant PP	Requested By	Date Requested
New		1	\$201.32	GARCIA	HUMBERTO	9662	PP19 FY2018	KBY9N0	10/11/2018
New		1	\$308.07	HERNANDEZ	MICHAEL	0298	PP19 FY2018	KBY9N0	10/11/2018
New		1	\$378.56	MATHEWS	ARTHUR	3515	PP19 FY2018	KBY9N0	10/11/2018
New		1	\$401.24	MALDONADO	ALFREDO	1777	PP19 FY2018	KBY9N0	10/11/2018
New		1	\$618.24	TURNBULL	JACKIE	0228	PP19 FY2018	KBY9N0	10/11/2018
Total New: \$1,907.43									
Total Pending: \$0.00									
Total Submitted: \$0.00									

### Paid and Errors from Finance

Status	Error or Warning	App Seq	Request Amount	Amount Paid	PP Paid	Last Name	First Name	SSN	Relevant PP	Requested By	Date Requested
No Data											
Total Paid: \$0.00											
Total Error: \$0.00											